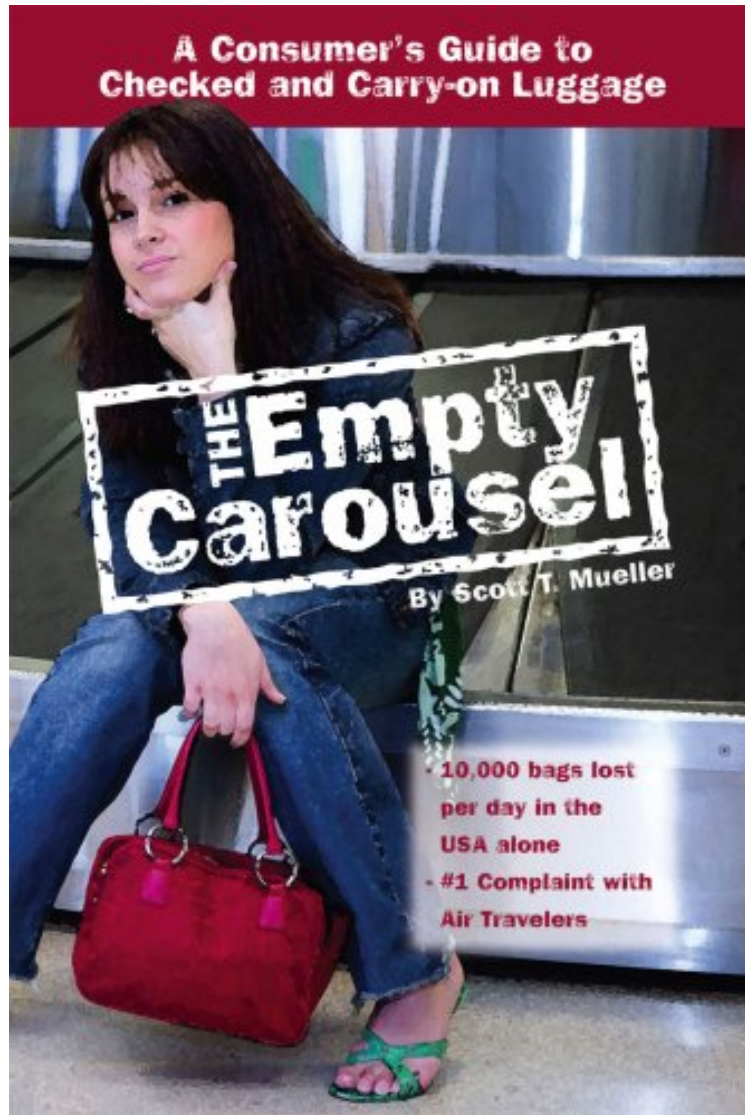


(Download pdf) The Empty Carousel a Cunsumer's Guide to Checked and Carry-on Luggage

## The Empty Carousel a Cunsumer's Guide to Checked and Carry-on Luggage

Scott T. Mueller

DOC | \*audiobook | ebooks | Download PDF | ePub



[Download](#)

[Read Online](#)

#5539972 in Books 2008-02-12 #File Name: 097912090X90 pages | File size: 48.Mb

**Scott T. Mueller : The Empty Carousel a Cunsumer's Guide to Checked and Carry-on Luggage** before purchasing it in order to gage whether or not it would be worth my time, and all praised The Empty Carousel a Cunsumer's Guide to Checked and Carry-on Luggage:

35 of 35 people found the following review helpful. It IS my bag, baby!By Joanna D.If you are unsure of the rules of the road, so to speak, for your luggage on an airplane trip, this is a helpful little manual. It's written from an insider view of an airline baggage handling department, so this is from the source.Some very helpful hints crop up

immediately; put a laminated or plastic-bagged sheet on top of your packed stuff inside your suitcase. (Frequent travelers might as well laminate that sheet or use a page protector.) Use flat, sewn-on luggage tags if possible and make sure your locks, if you use them, are TSA-approved. Prominent people and anyone who looks like high-net-worth should be judicious in how they label their bags to avoid theft; and most theft occurs, no surprise, by people yanking YOUR bag off the carousel and making off with it. In short; if you can live with out it going along, unless the "something valuable" is vital to your trip, leave it home. Another point was stressed; most bags go astray as the destination tags are placed on them. I can confirm this--I always check my tags for the destination code and not a few times, I've seen the wrong code put on the bag. If the bag is gone astray, the luggage trace system often finds it and most bags are recovered in about 48 hours. All in all, a good manual for any frequent traveler. The advice in the book will probably save you many times its cost in contents and inconvenience when you lose a piece of luggage.

0 of 0 people found the following review helpful. Should be considered mandatory reading for anyone traveling today's airlines

By Midwest Book Review

Traveling across the country or around the world hasn't been this difficult since the days of covered wagons and tall masted sailing ships. At least back then it was easier to keep track of your luggage! Focusing specifically on the subject of travel luggage, "The Empty Carousel: A Consumer's Guide to Checked And Carry-on Luggage" by Scott T. Mueller is an indispensable travel guide for airline passengers traveling today's airlines in an era where there is an average of 10,000 lost luggage pieces each day in the USA alone! In just ten compact chapters of tips, trick, techniques, and practical advice, readers will learn what they must do to insure the safety and retrievability of their luggage with respect to baggage check-in and proper identification; luggage and locks; preparations for packing; luggage damage and insurance coverage; luggage thieves; domestic vs. international compensation for lost or damaged luggage; luggage security at the airport carousel; where luggage goes when it disappears; filing luggage claims with an airline; and 'Make the Best of Your Travel Experience'. Informed and informative, "The Empty Carousel" should be considered mandatory reading for anyone traveling today's airlines, foreign or domestic!

23 of 23 people found the following review helpful. Essential Information for Infrequent Airline Travelers

By Donald Mitchell

If you are a road warrior, this book won't add much to your knowledge about how to get your checked luggage from here to there. Why? Lots of bad things have happened to you already, and you've learned the hard way how to protect yourself. But if you are someone who flies occasionally for weddings and vacations, you can save yourself a lot of agony and worry by reading and following this advice. The book is written by an authoritative source, someone who has managed baggage services for a U.S. airline. Almost all lost luggage is merely delayed, so you'll probably get it eventually. The book advises good ways to add identification to speed a more rapid recovery. That's good. You'll also get tips on how to handle your claim. I didn't see any advice in the book that I disagreed with. However, the book is quite lean on advice for carry-on luggage. Here's my advice: The key lesson is to have your critical items in containers that can fit beneath the seat in front of you and to avoid sitting in bulkhead facing rows so you have some guaranteed storage space. In addition, get to the gate early so your chances to getting some overhead space are increased if you need it. Never put anything you cannot afford to lose into a carry-on bag that might have to be checked because the overhead storage is full. Otherwise, your bag may get checked at the last minute and mishandled. I also thought the book missed three important points about checked luggage: 1. Take as little with you as possible so you can check as little luggage as possible. To his credit, Mr. Mueller points out that you can send critical items on ahead by ground and air freight carriers (like copies of reports). 2. Book nonstop flights. The chances of being mishandled are much reduced when you do. 3. Don't check in too early even though many airlines will take bags four hours before flight time. There may be no cart assigned yet and the bags may be misplaced before the cart is assigned. Almost all of my delayed baggage occurred due to this problem before I wised up. Enjoy your flight!

In this no nonsense book, I have used my personal background as a system manager of baggage services to create a tight and easy to follow guide on both the mysteries of how luggage is lost and, more important, how we as travelers can take the assertive stance to prevent much of the world wide frustrating problem. The Empty Carousel explains how mistakes are made - whether internally or at the baggage carousel - and how to cope with these mistakes. The Empty Carousel wisely informs the air traveler how to label and mark their luggage, pitfalls to avoid in check-in and pickup of luggage, and even the complex rules and regulations binding the airlines in baggage recovery or reimbursement, giving timelines and inside information on how to take care of things ourselves. To understand the significance and educational benefits of The Empty Carousel, you should also know the significance of this alarming problem that continues to escalate today. The statistics below are the latest released by the media regarding this escalating problem. The New York Times reported in November 2007 that by the end of 2007, close to five million travelers will have been stuck scratching their heads at an empty luggage carousel. One carrier alone and the regional airline it owns mishandled approximately 639,146 bags through the end of September 2007. There are currently 112 domestic carriers in service today. A special report just released in 2008 from the Transportation Security Administration (TSA) reveals that in a three-year period nearly 42,000 travelers have reported items as lost from their luggage at an estimated value of more than \$31 Million. We are not talking lost for a couple of days. We are talking lost for good!! Listed as MIA are medicine, clothing, fine jewelry, laptops, perfume and even cell phones. (Keep in mind that these numbers do not

necessarily reflect reports of missing items directly reported to the Air Carriers) The U.S. Department of Transportation Bureau of Transportation Statistics in March of 2008 released the 2007 airline statistics on baggage. U.S. carriers reporting flight delays and mishandled baggage data posted a mishandled baggage rate of 9.01 reports per 1,000 passengers in December, up from both December 2006's rate of 8.93 and November 2007's 4.89 rate.

About the Author Scott Mueller is passionate about making a difference for air travelers and their luggage as he has successfully demonstrated for almost 20 years as a veteran of the airline industry. Scott helped thousands of air travelers in his former career as the system manager for baggage services for more than 50 cities. Scott realized his customers all had one thing in common; they did not know the baggage process, their rights or what to do when their luggage was lost, damaged, delayed or pilfered. Scott realized that the information the air travelers needed was both vague at best, and difficult to find. Scott decided the only way to make a difference in the continual spiraling world of baggage handling for the air traveler was to write *The Empty Carousel* so travelers could make an informed decision and take back some control of their personal property when they travel. Scott served as a member of the Air Transportation Association's baggage services management council and attended yearly meetings in Washington D.C. Scott has appeared on local and national radio and has had multiple interviews with the media.